

MEDICAL EXPENSE CLAIM

An Independent Licensee of the Blue Cross and Blue Shield Association

FILL OUT A SEPARATE FORM FOR EACH PATIENT.

Use this form to file a claim for any eligible medical expenses when your physician or other provider does not file a claim. Please **print** clearly with black ink or **type.**

1. Patient's Name (only one Patient per form)	
Last First	st Middle Initial
Contract Number as shown on your I.D. Card (include any letters, if applicable)	Group Number (as shown on I.D. Card) or Place of employment
4. Patient's Date of Birth mm dd yyyy	5. Patient's Sex
6. Patient's Relationship to Contract Holder Self Child Spouse Other (explain	lain)
7. Contract Holder Information (name as shown on your I.D.	. card)
Last	st Middle Initial
Street	()
	te Zip Daytime telephone number and extension
Name of Policy Holder Last Name and Address of Insuring Company Last	
Is the patient entitled to Medicare benefits? Part A	Policy Effective Date dd yyyy Medicare Number
	YES □ NO (If yes, give date of accident or onset of illness): YES □ NO □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □
Diagnoses (type of illness or injury)	11. Ordering Physician Phone ()
	Last Name First Name
INSTRUCTIONS: Attach the original bill or statement from the Make sure the bill contains all required information (see ba	
I, the undersigned, furnished the above information to enable	e Blue Cross and Blue Shield of Alabama to consider this cla prrect and that the expenses were incurred by the above name
Signature	Date
SEE BACK OF CLAIM FORM FOR -438 (Rev. 3-2014)	EASY CLAIM FILING INSTRUCTIONS

FILING YOUR CLAIM IS EASY

- 1. Fill out the Medical Expense Claim form (include all requested information).
- 2. Attach the bill (or clear copy of the bill) to this form.

Your bill should include the following information: (do not attach a balance forward bill)

- Patient's full name.
- Date of treatment.
- A description of the treatment provided (i. e. office visit, x-ray, surgery etc.)
- A diagnosis (type of illness or injury).
- Charge for each treatment.
- Place of treatment (i.e. doctor's office, hospital, one day surgery clinic, etc.)
- Date of accident (if applicable).
- Any Medical Equipment and/or supplies purchased. (Supply the invoice and be sure to complete box 11, Ordering Physician, on the front of this form.)

Note: The above information is usually provided on an itemized bill from the provider.)

THIS INFORMATION IS NEEDED TO PROPERLY FILE PRESCRIPTION DRUG CLAIMS. (NOTE: FOR FILING POINT-OF-SALE PRESCRIPTION DRUG CLAIMS, USE CLAIM FORM CL-94.)

Attach the receipt or legible copy of receipt given by the pharmacist. The receipt should list the following information:

- The patient's name.
- The National Drug Code (NDC).
- The name of the prescription drug and manufacturer.
- The amount of the prescription drug.
- The name of the Pharmacy along with the telephone number and address.
- The name of the Doctor that prescribed the drug.
- Please indicate on the receipt the reason for taking each prescription.

Members can mail the completed claim to:

Blue Cross and Blue Shield of Alabama Claims Department Post Office Box 995 Birmingham, Alabama 35298-0001

OR

205-220-2146 800-526-8529

Members can also fax claims to: